

Virtual Mobile rolls out ERP software

THABISO MOCHIKO

THE unlisted technology firm Virtual Mobile Technology is rolling out its enterprise resource planning (ERP) software for mobile devices to assist employees to gain access to data remotely.

The technology can be used by companies in sectors such as manufacturing and fast-moving consumer goods.

For example, customers could place and review orders, check delivery dates and create invoices, Wiler du Toit, the CEO of Virtual Mobile Technology, said last week. This would reduce pressure on call centres.

He said although the

ERP systems were "excellent at putting business processes in place and structuring data well", they were not that proficient at giving the right people access to the right information in a timely way.

"It is impractical and prohibitively expensive for companies to build and manage applications for all devices out there... And in such a fast-moving market, it is very risky settling on only one device."

Mr du Toit said a company with a high number of casual or part-time workers that interact with the ERP also needed to cater for these devices to ensure data consistency and integrity.